



## PRODIGEE FINANCE LIMITED – RESPONSIBLE LENDING PRACTICES

Prodigee Finance Limited is a Non-Systemically Important Non-Deposit taking Financial Company duly registered with the Reserve Bank of India.

We always ensure that we are transparent with our customers and help the customer make an informed decision. To ascertain this:

- We show all charges to the customer upfront and don't have any hidden fees.
- We display all the Terms & Conditions upfront so that the customer is aware of the agreement details.
- We never mislead or confuse the customer via deceptive advertisement.

We understand that unexpected circumstances may arise. However, the customers need to be treated fairly and need to be given enough time and opportunity to repay the loan. We assist the borrowers in case of a hardship without indulging or tolerating any malpractices to recover the money:

- We never mislead or threaten the customer to make payment.
- We never create fake legal notices from any government bodies or use logos or stamps of bodies such as RBI, CBI, UIDAI, Income Tax department, etc.
- We ensure that all our legal notices are sent on authorized letterheads from our [authorised Legal Partners](#).
- Recovery of loans (if any) also happens only through our own employees or through our [authorised Recovery Partners](#) only.

If you find any suspicious activities, please report them to [customer.care@prodigeefinance.com](mailto:customer.care@prodigeefinance.com)

We are there to help you in every way possible as a responsible lender.